FAQS

When and where does the Tour de France - Grand Départ Opening Ceremony take place?

The Edinburgh Castle Arena on Wednesday 30 June 2027 at 6.30pm.

How long is the event?

The Grand Départ Opening Ceremony, including the presentation of riders will run for approximately 90 minutes.

When and where can I buy tickets?

Tickets can be found on the official website at www.letourgb.edintattoo.co.uk, which is presented in partnership with The Royal Edinburgh Military Tattoo and will be available from 12pm GMT on Friday 30 October 2026.

I can't remember my online account log-in details?

On the sign-in page, click on the 'Forgot your password?' link and follow instructions to reset your password. Please ensure you use the email address that you originally made your booking with.

If you cannot remember the email address you booked with, please contact us on +44 (0) 131 225 1188, or by email at tickets@edintattoo.co.uk. Phone lines are open Monday to Friday from 12pm to 4pm.

I need accessible seating; how do I book?

Wheelchair access

Wheelchair and Accessible seating can be purchased by calling the Box Office on +44 (0)131 225 1188 during opening hours (Monday to Friday 12pm to 4pm).

Facilities exist for the positioning of wheelchairs along the front of Sections 1–4 and 12–17, accessible via a ramp.

Wheelchair tickets provide a space for a wheelchair user to sit in their wheelchair or mobility scooter throughout the performance as well as a seat directly beside for one essential companion.

Accessible seating

Accessible seating is available in the front row of Sections 12-17 with only 5 steps from ground level.

British Sign Language (BSL) interpretation

Please contact the Box Office for further details. (Subject to availability)

Personal PA System

Anyone wishing to access a Personal PA System (Neckloop Induction Coil for use with hearing aids equipped with a 'T' switch) should contact the Box Office for further details. (Subject to availability)

Personal Audio Description

Anyone requiring Personal Audio Description equipment should contact the Box Office for further details. (Subject to availability)

Can children attend?

We welcome children and we do not impose an age limit. Tickets for children are charged at full price, however, children of three years and under can be admitted free of charge and without a ticket providing they remain seated on an adult's lap. Please be aware that the event may contain loud noises throughout, including special effects.

Will there be fireworks?

Pyrotechnic special effects, smoke/haze effects and strobe lighting may be used during the performances. Due to the nature of the live event, the precise timings will be subject to change and weather conditions.

Do you have a Box Office?

We do not have an in-person Box Office however we can be contacted by telephone on +44 (0)131 225 1188. Phone lines are open Monday to Friday from 12pm to 4pm.

How to access your mobile tickets

Mobile tickets for the Grand Départ Opening Ceremony will be provided by The Royal Edinburgh Military Tattoo via the Tattoo Tix app.

You should expect to receive an email, closer to the time of the event, providing you with instructions on how to access your tickets The tickets, once available, will be in the app and can be accessed by logging in with the email address used at the time of booking.

My mobile tickets are not showing in my Tattoo Tix app; what do I do?

Please make sure that you have logged in using the same email address that you used to make your initial booking. If you have done so and your tickets are still not showing, please contact us at tickets@edintattoo.co.uk.